

Helpdesk: <https://support.two-notes.com>
Telephone number: +33 (0)484 250 910

RIGHT OF WITHDRAWAL FOR HARDWARE

- Pursuant to consumer law, the non-professional Customer may cancel the Hardware order, without giving any reason, within fourteen (14) days commencing from the date of receipt of the Hardware.
- The Customer can notify TWO NOTES of the cancellation of the order by filling out and mailing the below displayed cancellation form. The Customer can also contact TWO NOTES at the contact details previously mentioned.
- TWO NOTES will refund all payments received from the Customer for the Hardware purchased within fourteen (14) days after receipt of the cancellation notification. However, the return delivery costs will be charged to the Customer.
- The Customer shall return the pieces of Hardware to TWO NOTES in their original purchase condition, (including packaging and additional included materials), no later than fourteen (14) days after mailing the cancellation notification. TWO NOTES may withhold the refund until effective return or proof of the return of the pieces of Hardware. The Customer may be liable if the value of the Hardware returned is diminished due to the handling of the Hardware.

CUSTOMER'S CONTACT DETAILS:

Name (first and last name):	
Address:	
Email:	
Phone:	

I give notice that I request to cancel my order for the following:

Hardware	
Order number	
Order on/received on	
Customer account email address	
Name & Signature	
Date	

Once you've completed this form, please send it by mail or email to TWO NOTES SAS at the above-mentioned contact details.

You will also need to return the associated Hardware units in order that we can process your refund.